

Certificate of Approval

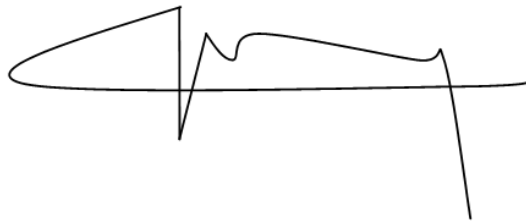
This is to certify that:

CREASYS srl

Piazza Albania 10, 00153 Roma, Italy

has been approved to the following standards:

ISO/IEC 20000-1:2011



Gilles Bessiere - Area Technical Manager

Issued by: Lloyd's Register Quality Assurance Italy Srl

for and on behalf of: Lloyd's Register Quality Assurance Limited

Current issue date: 8 January 2019
Original approval date: 8 January 2019
Expiry date: 18 February 2021
Certificate number: 10163762
Approval number(s): 00018357

This certificate is a continuation of a previous approval administered by DNV-GL, certificate N. 173521-2015-AQ-ITA-UKAS and dated 18 February 2015.

The scope of this approval is applicable to:

The Service Management System of Creasys supporting the provision of the following services:
IT Infrastructure and applications technical support and maintenance.



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